

SAFETY RULES AND RECOMMENDATIONS FOR A BETTER STAY

RULES OF OBLIGATION COMPLIANCE

- 1. Access to the Tourist Complex. It is reserved for campers. Any other person must ask the Reception for permission to enter with their corresponding payment of the visitor's pass. The Camping Management reserve the right of admission and will cancel the contract to customers who do not respect the internal regulations of the establishment, who disturb the peace and do not comply with the elementary rules of social coexistence and education.
- 2. This regulation will be delivered to the client upon arrival, and entry into the Tourist Complex will mean full acceptance. Any person staying at the campsite must comply with both the internal regulations and the current legislation. Is expressly prohibited the use of narcotics.
- **3. Registration.** Every camper will formalize the registration procedures at the reception office at the time of arrival, and must expressly mention all the items subject to payment that will be introduced in the Complex. It is mandatory the presentation of ID or passport of all over 16 years at the entrance to the campsite. The Reception may ask the customer for a security deposit.
- **4. Choice of Plot or Accommodation.** The Reception will assign the camper the plot or accommodation to use during his stay in the complex, and will authorize the changes of accommodation requested by the client. It is strictly forbidden to park the vehicle on the vials or outside plots even if they are empty is strictly forbidden.
- **5. Visits.** Visitors must deposit their ID or passport, indicate personal information and communicate the plot or accommodation they are going to visit. Visits must be paid at the entrance. In any case, visitors must leave the campsite before 24 hours, communicating at the reception their departure. Visitors will not be able to access the campsite with their vehicle. The visitor will be obliged to comply with the rules of this Internal Regulation.
- **6. Electric Supply.** Only Complex personnel are authorized to supply electricity to the accommodation, interrupt said supply and examine faults. The user will be responsible for the state of the electrical connections and devices within their plot, responding for the damages caused. If you detect any anomaly, please let our staff know.
- 7. Responsibility. In order to the current regulations, the campsite does not take over of thefts of any kind and amount of which customers may be subject. They have to collaborate and take the necessary measures. Every camper must have his caravan, motorhome or trailer-shop insured.
- Every client is responsible for the damages that may be caused inside the Complex, as well as being responsible for the people who visit them, with compensation for the damages caused.
- Likewise, the Complex will not be liable for damages caused by force majeure or any other cause outside the company that is not directly attributable to it, such as damage caused by meteorological or natural phenomena or if the client's vehicle suffers damage when it collides with curbs, trees, etc. The Company is not responsible for any damages that may occur because of fire or accident associated by the campers themselves, or for weather incidents.
- **8. Departures.** All kind of accommodation will have to be free before 12:00 h. on the departure day, leaving them in perfect condition, clean, tidy and communicating the departure at the reception. If you exceed the indicated time, you must pay an additional day, without implying that you can continue enjoying the accommodation. Early departures must be communicated at least 24 hours in advance in high season, bank holidays...
- **9. Bill Payments.** Payment must be made before 12:00 h. on the day of departure and it is necessary to show the copy of the entry register held by the client. In case of default or abandonment, the Management may transfer the camping elements to a new location to leave the plot free. The non-payment of the stay will entitle the Management of the Complex to the retention of the caravan, shop, vehicle, motorhome, trailer, etc. Until your full payment.
- **10. Use of facilities and services.** Respect the existing vegetation, avoiding the actions or use of elements that damage it. It is strictly forbidden to make barbecues on the premises, except electric or gas, as in the entire Cabo de Gata Níjar Natural Park. Use the greatest caution in the use of utensils that produce fire. If there is a fire, keep calm and notify our staff immediately. The Complex has emergency and fire protection measures.
- Keep your surroundings clean. Also take care of all community facilities to make their use more enjoyable. On your walks, respect private property.
- Dogs are admitted to the Complex, except in the Premium bungalows. They will not be able to walk loose inside the enclosure in any case. A maximum of two animals are allowed per plot. Except those of dangerous race that will not be admitted under any circumstances. If you come with animals, notify the reception. All animals will have to be tied and, if necessary, with muzzle and within the plot. The client agrees that his dog is vaccinated and meets the phytosanitary conditions established by law. Take care that your animal does not bother other campers and that it makes its needs outside the enclosure. Do not leave it alone on the plot for long periods. They may not enter the pool enclosure and the restaurant.
- All users must comply with the regulations for the use of the pool located at the entrance. Check opening hours at reception. An adult who assumes all responsibility must accompany children under 12 who use the pool. The Management declines all responsibility for the damages that could be derived from a misuse of the pool.
- When using the toilets and sinks, please leave them in a perfect state of cleanliness. The use of sinks is prohibited from 00:00 to 7:00.
- Campers will not be able to enter the restaurant; supermarket, reception, gym and TV room without a shirt or barefoot.
- It is not allowed to wash vehicles, caravans, trailers, caravans and motorhomes. Water is a scarce asset in the Cabo de Gata Natural Park.
- Any service provided by the campsite, without being required by current tourism regulations, is of absolute voluntariness, so you may suspend all or part of your service, at any time.

- 11. Installation of elements in plots. Make sure that all the elements of your plots are well secured once it has been installed. Prevent damage from high winds. Beware of falls as in the plots there are usually pickets and guy cords for tents.
- Respect the facilities in general using them properly and leaving them in conditions for a new use, including the spaces occupied by the tents, taking care to make disappear any earth movement that they have made. It is expressly forbidden the installation by customers of elements that do not correspond to those of temporary, own and habitual use of the stay in the campsites and / or damage the tourist image of the establishment. Specifically, it will not be possible to install fencing floors, sinks, appliances and any other element that by its fixation transmits an image of permanence in the campsite, constituting its installation by the client sufficient cause for the resolution of the accommodation contract, whatever its modality, without the right to compensation. This cause of resolution will appear in the regulation of internal regime of the establishment and may be exercised prior warning to the camper and refusal to remove the installed. If you install clothesline, remove them after use.
- 12. Coexistence, rest and night silence. Please avoid annoying noises during the day. If you want animation go to the appropriate places of the Complex. The silence will be absolute during the nap, between 3:00 p.m. and 5:00 p.m. and during the night, between 24:00 and 7:00. Any repeated alteration will be grounds for expulsion from the Complex. At this time, any type of noise that could disturb the rest of the complex is prohibited. Outside these hours, noises that prevent normal coexistence with the rest of the users will not be allowed, being prohibited during the day the use of acoustic signals, audio equipment and televisions with high volume, screams, etc. To prevent any type of disturbance, misconduct, night party, or any other case that may disturb other customers (especially in the hours of absolute silence), the Management of the Complex may penalize customers causing this situation with up to € 800. For this purpose, the Complex may retain the credit card of the clients or request a deposit of different amounts up to a total of € 800 at any time, giving the client his consent at the time of making the reservation and therefore accepting these terms. The Complex may collect on video or photographs what happened as proof for the client and expel the offending clients, losing all the money of the reservation. This money will be used to compensate for possible complaints and returns that may be given.
- **13. Vehicle traffic.** Inside the Complex, the maximum authorized speed is 10 km / h. In order to respect the rest of campers, the circulation of vehicles between 24:00 and 07:00 is prohibited. Any camper who arrives or wishes to leave between those hours must leave his vehicle in the outdoor parking. Only one vehicle per Bungalow or plot will be allowed inside the Complex, which must park in its assigned plot or place, leaving the roads free. Acoustic signals are prohibited inside the enclosure. The entrance to the complex of vehicles will remain closed from 00:00 to 7:00h.

For the cases not included in this regulation, Decree 26/2018, of January 23, on the organization of tourism camps will apply.

Failure to comply with any of the rules of this regulation will entitle the Manager of the Complex to proceed with the immediate expulsion of the clients, without this being a reason for claiming against the establishment and / or financial compensation or otherwise towards the offenders.

PROTECTION OF ENVIRONMENTAL, HISTORICAL, CULTURAL, ARTISTIC, LANDSCAPE, FAUNISTIC AND FOREST VALUES. IMPORTANCE OF THE CORRECT USE OF ENERGY RESOURCES.

The Camping Los Escullos Tourist Complex Cabo de Gata has always been distinguished by the defense of the environmental and cultural values of the Natural Park Cabo de Gata-Níjar actively collaborating in activities, associations and publications that promote these values.

The Complex has renewable energy facilities and sustainable corrective measures with the environment such as solar and thermal energy to produce electricity, heat the pool and obtain sanitary hot water, as well as the purification of wastewater by total oxidation, selective collection of waste and the use of energy-saving lamps in all facilities, among other measures.

At Reception you can deposit your batteries and lamps for recycling. Outside the Complex are a rubbish-picking and recycling area, next to the sports courts, with different containers for selective waste collection. Please deposit your waste in them correctly, do not leave bags outside the containers, and remember that we are in a Natural Park.

Help us to improve with the correct use of energy resources, do not abuse hot water or air conditioning, turn off unnecessary lights, etc.

The Camping Los Escullos Tourist Complex Cabo de Gata has obtained the European Charter for Sustainable Tourism, the Natural Park Brand of Andalusia and the specialty by the Junta de Andalucía of ECOLOGICAL CAMPING.



Protección Civil 950237755 950368538 Centro de Salud Níjar Guardia Civil San José 950380012 629778113 Policía Local de Níjar Info Parque Natural 950380299 Veterinario 950366721 Taxi 649129068 661267028 Taxi 9 personas Ayuntamiento de Níjar 950360012











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